

Using the space below describe your experiences with the Cayuga County Sheriff's Office.
Overall very good.
Pleasant, kind and caring.
Most of my experience has been patrol or lack there of issues. I worked with Lt Wellauer and a few great patrol units for a successful change with patrol issues. Not resolve but better than in the past . All police officers were pleasant and addressed and seen my concerns.
very positive
In my limited experience I have always found our Sheriff's Office to be professional and courteous.
My experience has always been positive. When I hit a deer the deputy was helpful informative and helped keep me calm and thinning clearly of what I needed to do.
They are always friendly when in a public and go out of their way to answer questions my 4 year old has for them.
Over all, the department in my opinion is honorable. Some officers, need retraining in certain aspects of their job description. Be put on notice and reprimand in their file.
I have had the opportunity to work with the sheriffs department in relation to the work that I do as a human service provider in our community. It would be nice to see more involvement in relation to supporting individuals with mental health and intellectual disabilities. Some Officers are quick to react, rather than understand.
Good people dealing with an impossible current social trend
Gathering information as a newspaper editor. Call regarding "zombie" house being used. Traffic control for parade.
I was always given respect
Personally all encounters with the Sheriff's department have been positive. I appreciate the support to our youth in the community. All deputies that I've encountered have been friendly and helpful to all involved.
Every time i have come in contact with them, each deputy has been more than professional.
I had a good working experience at the Office, Civil service made promotions hard but not the Sheriff fault
I am a law abiding citizen who has never had a negative experience. I have been treated appropriately and respectfully. I am confident and comfortable with the sheriffs office and employees.
Never had any
Excellent they work hard. They need more personal. I can't believe they are working alone at night. I couldn't do it
Always excellent but am not a person of color or financially stressed, have decades of interaction including stress situations that have been handled well
I've been in close contact professionally with members of the department and have found them to be kind, compassionate professionals with whom I am proud to serve. They have been nothing but helpful and reassuring.
I am a nurse and a Paramedic in the community.
I have always been very satisfied with the Sheriff's office. Never had anything negative to say. I have been pulled over for traffic violations and always treated more than fairly. We also asked an officer to police our road due to a high amount of speeders. He did just that.
My interactions have always been positive
any experience that I have had with the sheriffs office have always been pleasant and I was treated with respect and they were courteous and very knowledgeable. In my opinion I would rather have the sheriffs office respond over state troopers.
Phenomenal leadship and training, creating a great patrol force.
I have had positive interactions with the sheriffs office.
Every time the sheriff has always been amazing!!! Always respectful and kind
Positive. I had an issue. It was resolved professionally.
I have worked along side the sheriffs in a professional capacity and they are always respectful and very professional. They always follow up on everything and make sure that everything is completed in a timely manner. They have always treated everyone as equals.
I often interact with LEOs in the ER for drug overdoses and mental hygiene. The local officers, Sheriff's and troopers are professional, compassionate and caring when dealing with these difficult situations.
Inadequate knowledge of driving laws.
Pulling people over for "made up" reasons.
Assaulting mentally ill people who are in crisis (mental health warrant) and then charging them for defending themselves.
Total lack of ability to listen to both sides of the story.
Sexual discrimination.
Arrested for being assaulted.
Too afraid to call for help because I can't expect any situation to be resolved peacefully or respectfully.
Great.
I've always been treated with the upmost respect. Your officers are trained very well.
Ive always had positive experiences with all of the Employees honestly. I think we have a solid team to go forward with. I believe more youth programs would benefit our communities. Unfortunately most children aren't getting the attention and guidance they need at home. We have to bridge the gap as a community. Also reaching out to the youth, a small conversation or wave. They are sometimes raised to not trust the police or are intimidated by them. Starting a conversation would be helpful in breaking the stereotype.
Any interaction I have had has always ended in a positive way.
I am not in support of body cameras. We seem to be giving criminals more power and support than our officers. We need to build trust so we can empower our officers to do their job
Extremely professional.

NA
I haven't had any personal experiences, except for a SCOPE meeting where I heard Sheriff Schenck speak. I hear nothing but great things about our Sheriff and his deputies!
Respectful and professional
I have always had a positive experience with the Sheriff's office, whether it was an accident, traffic stop, or just working with
The Deputies have always been professional and mutually respectful!
Traffic violation or accident. Domestic.
All have been positive.
I have never had an issue with the sheriff's department or any police for that matter! You guys have one of the hardest jobs! Keep up the great work!
I had a traffic stop in 2018, the Deputy was very respectful and I felt safe.
I had a pistol permit interview in 2019 which went very well also.
My dealings with the CCSO have been polite and professional. No issues. Auburn PD, not so much.
Great
My dad works at the courthouse so anytime I have an interaction it is with him.
Professional and respectful
Car fire I called them for woman who's car was on fire. Great and professional.
I have had nothing but good experiences with the Cayuga county sheriff's department. My only complaint is that they are rarely here in the north part of the county unless called.
I personally and my family has never had a problem with Cayuga County sheriffs. Always have been professionals
I have had no real, direct interaction with anyone in the Sheriff's office.
Always professional and capable
I've never personally had any experiences with the Cayuga County Sheriff's Office.
I have only positive experiences.
NA
In reporting a traffic light malfunction while traveling to and from Auburn for a delivery.
Good
None
I've been arrested a couple times and did four months in the county jail I've been treated with nothing but respect by the sheriff deputies and the custody deputies. The work crew program is very beneficial to our county and cleaning up the roads cleaning fire houses And many other needs that benefit the community. I take full responsibility for the actions that I've committed and hold no officer responsible for my actions. I support the county sheriffs and I think the sheriff shneck is the real deal first class man that understands what this county needs. We could use more funding for our county sheriffs department. They are very professional and courteous to everybody.
Fortunately I've had no reason to request assistance in the 4 years I've been here.
None
Have not had any.
Very minimal. Person on the other end of the phone could not help since crime took place in NYC and I would need to involve the state police.
N/A
Excellent! Treat the officer's with mutual respect and all interactions go great.
Very little, called about a property damage and never heard word one, and I probably have at least been stopped in my 70 years living in Cayuga County, although I don't believe I have been charged with any infractions.
Like stated before I work in mental health and in my experience the police shows them no respect and has absolutely no communications skills.
I really haven't had many over the years. However, those that I have had have been positive, helpful and reassuring.
1. Very professional; after a home burglary committed by underage youth, both my needs and the rights of the offenders were respected.
2. Officer went above and beyond to ensure the well-being of my SO when his phone dialed 911 when he wasn't home. The officer checked with neighbors until he located him at my house nearby.
Very good
Overall fairly good. While visiting a person in jail, I felt like I was treated as a criminal. The process for visiting is a bit overbearing.
I had to call when my ex threatened suicide with 4 kids in the house, and he had a loaded M1 Garand. When I called 911 he ripped the phone from the wall. Once he realized law enforcement was en route, he gave me the weapon and waited on the front porch while I let the responders know he was unarmed and would cooperate. The officers handled the situation well and treated all of us well. I lived in Genoa so it took a while for you all to respond. I know budgets aren't big enough, but in rural areas there's not much of an LEO presence.
Overall excellent.
Excellent education outreach with senior citizens, courteous at traffic stops and dwi mass traffic sweeps, helpful in assisting with investigation and arrest in child abuse issue.
I've been here for over fifty years, so I've had a few experiences, all having me as the victim. None as the instigator. The officers were always polite. As a former city resident, I find myself feeling alone here with no one enforcing the laws. Months go by with no one, sheriff or state, even driving by to check out the area.
Never had to use this county sheriff's office personally. But I do have a lot of respect for current sheriff.
Calls for illegal firelane parking; calls for illegal hunting; calls for repeated stop sign violations; calls for possession of illegal firearms
Very professional and thorough
Approximately 30 years ago my son did some stupid misdemeanor crime (he was a juvenile). They treated him well and were kind to me also.
Traffic stops only, routine DWI checks.

Never had one
Had to report mail box vandalism....on another occasion witnessed a motor vehicle accident.
I am s firefighter with scipio fire department. I personal have worked on scenes with some of the counties deputies. They are a great group of people. Vary professional.
I have only talked to them on the phone. I was pleased with the conversation.
Every experience has been excellent and the officers always behave appropriately and treat citizens with respect and empathy
I have used the Sheriff's Department through the course of my employment as a CPS worker. They have always been supportive, professional, and they have always made me feel comfortable and safe in any situation. I wish they could attend every call with us, for our own protection.
all of the officers that i have had interactions with were very professional
Excellent agency!
Very nice
There are too many police officers.
My experiences with the CCSO have all been positive. I have had numerous encounters with deputies at Mental Health and each time I have witnessed the client being treated with respect and dignity.
Neighbors, friends and people that want the same thing for our community I do.
Deputy was very professional, he spoke with authority yet was comforting. He also made us feel like he cared about our problem.
In general, as a white female it has been positive. The Sheriff particularly is always respectful, a positive presence in the community who appears to really want to make improvements.
Calls for investigation of statute violation and citizen assists are answered and managed promptly and professionally.
2 interactions. (in 15 years) Both very positive.
Officers had to inform me of the unexpected death of a loved one.
The other I was asked to be aware that the speed limit is 45 further away then when I sped up to 55. All officers were very approachable and did a great job.
Excellent.
Sheriff Schecnk appears to be a man of great integrity, a very important characteristic for his role. Overall I find the department staff to be very personable and approachable, and I appreciate all that they do for us.
I will always respect officer's and I appreciate all of them protecting us. They have always been very professional .
The sheriff treated me in a fair and just way.
I don't have any issues with the County Sheriff's office.
Not applicable.
Within the community I have nothing negative to say. I fully support the police force. I appreciate all that you do.
I had made a call one time for a check of a suspicious vehicle, and the female officer who answered the phone was very condescending and rude. She acted as though my concern, within my own neighborhood, was not an important police matter. Furthermore, it was around midnight when I made the call to have police drive down my road to check on a suspicious vehicle parked on the side of the street, with their headlights aiming directly into my bedroom window. It was not until nearly 2 hours later did the police come through to check and by this time the vehicle had left on it's own, luckily without incident. I will add it did sit there for more than one hour.
All of my personal interactions with CC Sheriff's Office have been positive and professional/courteous.
I do not wish to share this with you
My interaction with the Cayuga County Sheriff's Office is only through work in law enforcement. Overall, I have had a good working relationship with the Cayuga County Sheriff's Office for several years.
I have not had any poor experiences.
Mostly work related through the mental health center. Officers are always professional with me. Some officers are good with our clients . They talk to them calmly and can de-escalate them sometimes. I have seen a few interactions where the officer was harsh and abrupt. I wonder how much training they get for mental health work?
No bad experiences.....all good :)
Doing a great job, need more police
Most the time fine it was a traffic tichet
I new most of the officers over the years from Coe Ecker ,and up the chain and they do alot to protect the People of our county. I think and know they should start patrolling the side streets in our town of genoa .I recommend having a coffee hour at the church after this covid ends, The sherriffs department is understaffed and NEEDS more recruits the way i see .
Positive
Professional and honest
This past weekend we had an unknown male enter our place of business while we had guests sleeping. We received a call from one of our guests who was definitely frightened. Without hesitation my husband got out of bed and raced from our house to our work place. He entered our building with no idea what he was getting himself into. He encountered the intruder who was calm and willing to sit while my husband called 911. Within minutes officer Sloan was on the scene and able to take over and put our mind at ease. Officer Sloan was professional and explained our options. In 21 years of business we have had a nice working relationship with our local law enforcement agencies and they provide a certain comfort level in these times of change.
Always professional and helpful.
I have been lucky with the coupon sheriffs. I have not been lucky with the Auburn Police Department.

The Sheriffs I have dealt with have been helpful and respectful unlike the young State Trooper I dealt with.
They've always been helpful to me. Didn't matter if it was a simple question, reporting a crime, to help when a deer hit my school bus a few year's ago.
Very professional
All of my experiences have been professional. I would not call them all enjoyable, as I have gotten a traffic ticket before.
They were all very courteous, professional, as well as resourceful in offering a resolution, which stood out to me the most. Offering a solution, to what may be a potentially erupt situation, often brings a sense of control and understanding to the lay man, citizen who may be feeling out of control or as if there are no better answers than to whatever they are doing at the moment. It deescalates the entire volume of the situation. Which is ideally the goal in most circumstances. Excellent work! Keep it up!
N/a
They have gone above and beyond to help me at traffic stops.
All interactions have been friendly and professional. I usually run into sheriff's patrolling on owasco lake and have not had any bad experiences.
Very helpful, concerned , and compassionate
Thankfully not a lot of contact but have my utmost respect
Always professional and direct.
Several years ago I was stopped for speeding. I was treated respectfully and fairly.
A couple of years ago Sheriff's deputies were at an event in Cato and I spoke with them about their job and thanked them for their dedication to our community.
Helpful.
Mostly through knowing the sheriffs/deputies/civilian staff over the years, seeing dept employees at public events and out and about over the years. Always professional and respectful whether it's the civil office, road patrol, whomever, and you all talk TO people and not down to them. I did attend one sheriff's department Christmas party a long time ago and well, that was quite an experience :). One thing I will say only because they fall under the Sheriff's department, is that some of the court deputies could be a little friendlier to the public. When you walk in and someone growls at you 'where you goin' like you're trespassing, it's probably not going to leave a good impression. Common courtesy would be nice. Plus, they're collecting state retirement and working a relatively cushy job on top, you'd think they'd be smiling ear to ear lol. It's not the majority, just some.
They were okay overall for me. I have received tickets but they also helped me. They were just doing their job. I will not describe each experience. I just hope they come to their home at the end of the day!
All been great!
Any contact that I have had with cayuga county sheriff officers has been very enjoyable,they have been pleasant ,helpful, encouraging. They have helped settle the fear my kids had associated with police .. your doing a great job keep it up
Great people, they go to work everyday not knowing what could happen. the publis needs the police and should support them more because at the end of the day they are the ones putting there lives on the lines to protect us all.
Nothing adverse.
90% positive overall - 100% positive personal interactions 80% professional interactions Personal - have been pulled over speeding in past and officer handled everything correctly Personal - issues with people doing vandalism and harassment and officer intervention was effective at eliminating further incidents Personal - handled mental health calls / welfare calls / domestic violence and took action appropriately Professional - helped during disasters, house fires and pumpkin patrol providing backup when needed Professional - only negative was when NY State Police and Cayuga County Sheriffs engaged in a pissing match during response to Labor Storm over who was responsible for what and who would help with specific responses needed to recover after the storm
My experiences with the Cayuga County Sheriffs Dept has always been professional and helpful.
They are helping and not forceful unless absolutely necessary. They are always willing to explain policies and will even look at it from a sympathy perspective. They rather work with people then against.
Yes, I have questioned a policy and it was against my personal feelings and belief, but we came to a calm understanding. How it should be.
Most offices are great now and then have 1 or 2 that thinks they are better then everyone or above the law but that is not normal great help and very nice most above and beyond
When dealing with members of the sheriff's I was treated with respect and professionalism.
Always professional and top notch
I have never in my life seen a Sheriff care so much and do so much for his community and how it has affected his fellow officers in becoming better officer's. ..great job
I support them.
The Cayuga County Sheriff's Office maintains a positive connection to the community it serves.
I have been ticketed for speeding, We have had an officer come when our adopted son had gotten out of hand and threatened violence to us and himself. I've contacted some officers when they were guarding prisoners at 'clean up' days in our town and one officer back into me once on Genesee Street.
All positive. I don't brake the law. I had parents who installed positive reinforcements when I did wrong.
Experience watching them with my son was foul and unethical. A separate experience overseen was completely illegal pulling over on the way to the hospital to beat the man while in medical trouble because the deputies crashed their car chasing him.
Helpful and respectful.

<p>Have had the great pleasure to never run into one o the wrong side. See great things from the community on social media. From quick gatherings of information seems to uphold the Constitution. That is key to all elected officials. It is we the people and they are a we just like everyone else with a really tough job. God bless them and keep them safe.</p>
<p>John 3:16</p>
<p>Last four were utterly disgusting ... was a victim treated as a criminal .. no compassion for right or Wrong .</p>
<p>All positive experiences</p>
<p>I was a former Deputy and Town Justice so I have been on both sides and have seen nothing out of line. The best thing that could happen is to show the police you stand behind them instead of always looking for the bad in them.</p>
<p>Excellent</p>
<p>Always been professional. Nothing but admiration for all of them.</p>
<p>My experience has always been positive. I have always been treated with respect and kindness.</p>
<p>I was told my husbands service related PTSD was none of the officers business.</p>
<p>If he knew anything about PTSD he would have understood that it was his business & that is why he was even talking to me.</p>
<p>I firmly believe that comment will live in my heart forever. It is hard enough to deal with episodes of disassociating let alone see that kind of response from someone who should be able to help.</p>
<p>I lost my purse when I first moved to the area and officer came out to assist and wrote report. Someone found my purse and returned it - sheriff's office resolved report.Made everything very easy so I didn't have to replace my license.</p>
<p>Always been respectful and nice.. always pleasant when you see them someplace in public</p>
<p>Respectful and responsive</p>
<p>When they testify in court during jury trials and grand jury they should be trained to answer the questions diplomatically and suscinctly and not get on the defensive when being cross examined. Defense attorneys love to put law enforcement on the defensive and juries buy into it.</p>
<p>Deputy sheriff [REDACTED] needs some interpersonal relationship training to deal with people in the community when investigating thefts and when conducting a traffic stop. He thinks he is untouchable as a long tenured deputy sheriff and can do whatever he wants. He is mean spirited and treats citizens he dealing with like morons. He needs to get out of law enforcement since the sheriff department is being marred by his behavior. His insensitivity is causing people not to like the sheriff. (This officer retired a number of years ago and is no longer with the agency)</p>
<p>My limited interactions took place prior to 2020 and I found the officers to be respectful, courteous and professional. Not necessarily friendly but because of the unique challenges faced by police officers that is understandable.</p>
<p>I have always had good experiences with the Sheriffs dept. I feel they are the best law enforcement in our county. They do a great job fair, unbiased with integrity even when having to make tough choices.</p>
<p>I have always had good experiences with them. I thank them all for their service</p>
<p>The Cayuga County Sheriff's Office, under Sheriff Brian Schenck's supervision, does an excellent job keeping our communities safe, informed, and protected. As a community leader. I have asked for and received additional support from the Sheriff's office to help with speed control for our village. The Sheriff is approachable and is a resource for questions or concerns that I may have. I do recognize they are in need of more manpower because Cayuga County is a large area. The staff has been tasked with double shifts due to covid. I DO NOT SUPPORT DEFUNDING THE POLICE DEPARTMENT'S. They need more staffing to do what they are expected to do.</p>
<p>It has always been respectful because I show law them respect!</p>
<p>I have had all good experiences.</p>
<p>My experiences have been professional and pleasant the officers were kind and helpful.</p>
<p>All excellent, deal with the department frequently in animal control issues</p>
<p>I have seen our Sheriff at events aimed to help with the opioid crisis. I have heard him discussing how he has gone above and beyond to assist a father whose son was addicted to heroin. I have seen him very involved in the fight to end domestic violence. These things set a culture for the department, showing those working under him that this is the expectation.</p>
<p>Deputies were courteous, but somewhat dissociated from dealing on a person- to person basis. "Just the facts" type of individuals.</p>
<p>All time they came aggressively without collecting info on what actually happened..they don't let you speak you talk over you and since covid I haven't seen any of them wearing masks when talking to people.</p>
<p>None in recent years</p>
<p>Called about a break in at a neighbor's Delivered ammunition to sheriff office that Was used by my father. His revolver was Turned into Ontario county sheriff's office. When he passed in 2000. He was a part time Deputy In Ontario County. Called 911 about reckless driver on two occasions.</p>
<p>They have been nice and very helpful over the years. I wish the media didn't try to crush the good they do, but the really only show the few bad apples.</p>
<p>In my lifetime it has always been good.But I don't commit crimes.</p>
<p>Always professional</p>
<p>I haven't ever had a bad experience, I've come in contact with them several times for many different reasons</p>

My husband was walking into the store and was hit by a car the car took off, my husband went to police station they told him they couldn't do anything cause the store doesn't have cameras in parking lot, they made no attempt to help him didn't take down any information.
Our neighbor was screaming and acting crazy, running up to our car window and screaming due to a fence we put up. We call police they never showed, called two more times, they finally showed a few days after the first call.
no thanks
They are terrific. Professional and courteous.
Never had any problems. Traffic stop for light out last summer. Officer was very curious and I appreciated his pointing it out.
All good
Not much other than complaints about minor trespassing/ possible break ins.
Only by observation and news outlets.
My husband was walking into the store and was hit by a car the car took off, my husband went to police station they told him they couldn't do anything cause the store doesn't have cameras in parking lot, they made no attempt to help him didn't take down any information.
Our neighbor was screaming and acting crazy, running up to our car window and screaming due to a fence we put up. We call police they never showed, called two more times, they finally showed a few days after the first call.
Fortunately I've not had any direct recent contact with Sheriff' dept. I have in the past had very positive experiences with the Dept.
Ok most officers are kind. There when you need them
I have not had any.
Proud to be a resident of Cayuga County in part due to the outstanding services provided by the Cayuga County Sheriff's Office.
In today's world seeing the positive impact that the entire department is having on our community should be used as an example for others.
All in all they are squared away. They need to hire me tho which would instantly enhance the entire department the likes of which the county has never seen.
Very positive. Officers and staff have been great to work with.
Not really any experiences. I have not been victim of a crime and I obey traffic laws.
But I have a positive impression.
I ran a stop sign so I got a ticket. I called in a couple times reported suspicious activity or crime.
Nothing but Professionals. They need to keep doing what they are trained to do. Protect life and property, thats their job. If people would Just Comply when they are told what to do there wouldn't be any misconception on how things are handled.
Honestly I feel the officers are Amazing very attentive. I do not fear or feel any wrong doing within this district
I haven't had enough experience to have much of an opinion yet. My answers are more for all policing departments throughout the country.
Officers very professional and efficient.
They need better training for treating ALL citizens equal
All my experiences have been good with officers.
As a city resident my interaction is mostly for traffic stops and at community events
I have had good experience,
Having worked in law enforcement for 10 years I've had various opportunities to interact with the sheriff's department, as well as personally on different occasions. I've always been treated professionally and respectfully.
Fair
Have always been professional and helpful
Professional.
No issues
I had very few experiences with your office, and all were good.
I haven't had many experiences with law enforcement....just routine traffic stops/checks.
Those fireworks could've been very well set off by a different neighbor when I got home so I retract my previous survey
One officer thinks giving a ticket to a 14 year old at the hospital with an over dose will make him responciable for his anger issues. Officer needs training on mental health.
I have a son that is a Deputy. I have been stopped for speeding.
There are a lot of good people working there, but it only takes that one bad one to smear the whole force. Encourage reporting of any racist language, sexism, or bigotry, in any form.
I haven't had a bad experience with the Cayuga county sheriff's dept, pulled over for a brake light out etc...
Auburn police dept is Cayuga county's issue. I've had no contact with them but have witnessed some issues. I will not elaborate.
- help with a car accident where I was at fault.
- help with a neighbor harassing our family.
- help with a potential robbery at our home.
All cases with different officers. All occasions excellent help and respect.
We have called on a few occasions. Always received help in a supportive way. Never had any issues.
Cayuga county is good it's the city cops that need improvements
I don't have any of significance.
n/a
excellent
They have been great other than limited on what they can enforce by law, 1800's needs to come back, when your crimes were punishable. dont break the law and you wont have a problem, period.

I have only had professional contact with the department.
For the most part very good professional people who care about the results and the people victimized.
Again, I was very scared for my granddaughter and myself when Brian [REDACTED] was on the loose. (I've been raising my granddaughter who is Brian [REDACTED] only daughter (to my knowledge) and he knows where we live. I contacted law enforcement and they put me in touch with the parole officer. The parole officer was informative. I contacted him different times and he would fill me in and he called me right away when he was caught! Now to make sure the judges throw him back into prison and DO NOT let him out ever!
In an instance that happened in Owasco to a friend, a man and his son threatened and used racial slurs a black man his wife and their son.
I have no problem with the Sheriff's office investigating. The department in a comment to the newspapers labeled it as a property dispute *before* that investigation was concluded. Also implying that the man's actions, who did not own the property, were justified.
Even though he was charged. That comment was extremely inappropriate and served to embarrass the victims and elevate the excuses of a criminal.
I have not forgotten and I am sure others when faced with a similar situation will worry about the Sheriff's department being fully on their side.
I have not had any experiences with the Cayuga County Sheriff's Office.
I haven't had any experience with the Cayuga County Sheriff other than a pistol permit application. I found the force to be very professional and I've always liked upon them fondly.
The officers were polite, respectful, listened carefully, and had a sense of humor while, at the same time, taking things seriously.
I have had many opportunities to interact with jail and road personnel. I have found them to be courteous, professional and caring for their community.
most all positive
only bad experience when domestic violence grants drove actions and over rode common sense
and good policing from police and DA's office
It has been very good I think they are doing a great job and should continue to do so
As a public employee for many years, I had contact with many Sheriff's over the years. Most were gentlemen and conducted themselves very professionally. A few were arrogant and full of themselves and were disliked and mistrusted by the public.
They Came in a timely manner depending on the call . they were friendly an kind. When I had to call they spoke with my kids without scaring them.
Very good
Our experiences have always been positive for this and surrounding counties
Highly Professional! They have always been Very Courteous and Polite! Always went above and beyond!
Always a positive and very professional agency
I have found the the officers to be professional, cordial and fair when interacting with them.
Minimal but good.
Always great teamwork at every fire or medical call. Even in public they are very respectful.
I have only had a few encounters with your deputies. Each time I have been extremely satisfied with the level of professionalism and they're willingness to serve. Again, The most important thing (The Sheriff) deputies can do is be mindful of the Constitution of the United States and remember that their honor and integrity are the most important thing they possess as LE.
I've always been a strong supporter of this office -- I've dealt w. investigators in the past, and they have always been very cooperative. And my interactions w. Road Patrol officers and county jail staff, over the last two decades, have always been respectful and easy to navigate.
I have always found the CCSD to be professional and helpful. They often patrol for safety concerns even on our local lake (Owasco) I don't believe they are only out to give someone a ticket or a violation.
Sometimes just being a leader or offering advice helps correct situations without tickets and court charges.
Cayuga County has been one of the better County's as far as getting a concealed carry permit many unrestricted and I appreciate that. Law abiding citizens are free men and women and I feel they have every right to enjoy their full Constitutional rights to own a firearm and use it responsibly.
All good.
mostly positive
1 or 2 experiences with being pulled over and the deputy being rude and disrespectful
Positive and polite.
Very respectful deputies.
always positive and professional.
Very Professional individuals would like to see more youth involvement(Playing at Parks with Kids, Hosting Role Model Programs, Police engagement programs an strategies that are evidence based. Focusing more on the future of the youth, and community then those who need treatment and substance use. Truly feel the role of the officers should be a friendly hand off to individuals focused in that area seems we spend a lot of resources on mental health and substance use instead of making the community engaged.
My for sure experience with Cayuga County Sheriff's office was mentioned above, visiting family member in the jail, it was not a good experience all around. distraught about my son's behavior to begin with then to feel like a criminal myself when I went to visit him.
I felt very threatened. I was using a walker as I have spranged ankle and was covered up with long sleeves and face covering as I have a disability, Lupus. I have to avoid sunlight because of rashes and bleed. I was discriminated against they wanted to know why I had so much clothing in the summer and why I was in that park. I was wanting to enjoy the outdoors and fell asleep on one of the wooden steps at the park. A women apparently thought I was drunk and called the police. I was interrogated by 4 cops separately during an hour time (all pretending they didn't know about the other cops that stoped me already) till my fiancé picked me up. Police should be descaling situations and helping educate the public not harassing disabilit
The department has always provided officers that can maintain their humanity when dealing with complaints unlike the troopers often do. For the salaries that our department receives, they do a great job in supporting and protecting our community. They should be paid a lot more for their work.

Basically accidents or traffic infractions.
All of my experiences with the Sherriffs office have been in a professional setting. However the officers have all been very respectful and kind.
I have had positive experiences with the local sheriff department. In my experience they are empathetic, professional, and concerned for the citizens they serve
all very positive and respectful
Great.
I have never had a bad experience, they have always been professional & understanding, the listened and solved the issue at hand. I give them KUDOS for taking on a job that could end their life to protect the subjects at hand & the community. They should be honored more!
I have called the sheriffs department for well checks of residents only.
Keep up the good work to be open and forthcoming with information.
FRIENDLY AND OPEN MINDED, COURTIIOUS, POLITE AND RESPECTFUL
Excellent
All our Law Enforcement folks have been great! Like I stated earlier, since John retired, the pistol permit process has gotten political and very very delayed.
Great
If you want to live a thug life, you are going to have issues with law enforcement. I don't care even if you are green and came from mars.
Always courtesy , friendly helpful and very kind!
The deputies need better and more effective training when dealing with mental health calls. Loved one was tased twice and almost a 3rd time after being on floor in prone position. Was kicked in kidney area while being restrained and laying prone on floor. Medical staff used wrong water when giving him something to wash pepper spray off eyes resulting in eyes burning more feeding of the delusion that someone was trying to kill him. Will not call for assistance with that type of situation again if the need should arise.
When you call them for help, they don't come.
I've always had a positive experience with the Sheriff's office.
I, personally, have had positive experiences with the Cayuga County Sheriff's office both personally and professionally. I am proud to say that our County has a very inclusive department that remains involved and interactive in this community and that takes the input of the residents into consideration at all times. I feel safe and protected and supported by our sheriffs deputies. I feel that the Sherriff's department is fair and just to all county residents and take into account those who have special needs or Mental Health needs; and remain respectful and considerate in those situations.
Ver good, we meet occasionally at work to discuss work related items.
Professional behavior, good communication, and high quality community leadership.
Professional behavior, good communication, and high quality community leadership.
I have always had positive experiences with the Cayuga county sheriff's office. I have always been treated with respect and dignity with every person I have worked with.
They were welcoming and polite. (see answer above re: fingerprinting)
The deputy could not have been less interested or less supportive, when I contacted the Sheriff's Office.
Very professional workforce that has followed its leadership example and rsponsive to the needs of the Cayuga County residents.
Attending public events sponsored by the Sheriff's Dept.
When talking about the Dept. I think it is important to keep conversations positive and work towards helping resolve problems, not to just be critical.
My relationship with the Sheriff's office is professional. Mobile Crisis is a support available to deputy's responding to mental health calls. We continue to strengthen our Cayuga County Crisis System of Care.
Public interactions
My interactions have been uneventful. But I am not part of the marginalized demographics.
Very professional and courteous.
Most times positive
I have had plenty of interactions with law enforcement and every single one was amazing! They were all very professional, knew how to calm me down, de-escalated the situation in a calm manner. Very proficient!
I haven't had to call them, but I've interacted with them as fellow community members and I follow social media updates from the station.
My experience gas's been excellent
Only through Court, being a T/V court clerk and requesting information and order to produce.
mostly professional
During the 20 years I owned Shady Shores Campground we called the sheriff a couple times each season. We always had received great service and professionalism from your deputies. They obviously have very good direction from management.
Some have exhibited forceful attitudes, but my experiences have been mostly appropriate.
I respect and honor the police. Their jobs/calling is super demanding