

April 17, 2020

To: All EMS Providers

Re: COVID Operational Update

Effective Immediately all patients from any skilled nursing facility will be assumed to be COVID + and will be directed to the COVID side of the emergency department. Please verify any health care proxy, MOLST, or living will is included in transfer paperwork along with contact information for any health care proxy.

Temperature screening

"A" side (non - covid) patients & will have temperature screening as part of their triage intake

Pediatric ED patients and other non covid admissions must have their temperatures checked upon arrival in the adult ED prior to leaving the department

"B" side (potential covid) patients will have their temperatures checked by the screeners in the waiting room adjacent to the B side entrance prior to ED entry

Patient Point of Contact

Please secure contact information for a family member or care provider for your patients.

All patients and EMS providers must be masked.

All leveled trauma's & strokes will continue to be received in the resuscitation bays. All these encounters will be treated as a potentially COVID+ patient

This is an evolving process for our latest information please refer to our emergency management page:
<https://www.upstate.edu/emergencymgt/trending/coronavirus/>

Sincerely,



Douglas Sandbrook
Director, EMS Education / EMS Liaison