

UPSTATE

MEDICAL UNIVERSITY

Department of Emergency Medicine | EMS Programs

April 3, 2020

To: All EMS Providers

Re: EMS Access to University Hospital

Effective Immediately all potential COVID 19 patients will enter the ED through the "B" side entrance adjacent to triage. This includes ***anyone with a complaint of respiratory illness, flu like symptoms, sore throat, loss of sense of smell, cough or fever.*** Regardless of complaint, injuries, GI distress, ***any potential COVID 19 patient that does not meet trauma or stroke criteria goes to the "B" side*** using the alternate entrance.

Ground EMS will enter the ambulance entrance and make an immediate right into the waiting room and through the double doors onto the B side. EMS will be assigned a room, where the patient will be registered & triaged.

Aeromedical EMS will exit the elevators and enter the "B" side through the rear hallway immediately upon entering the Emergency Department

All patients and EMS providers must always be masked.

All leveled trauma's & strokes will be received in the Resuscitation bays. All these encounters will be treated as a potentially COVID+ patient

Sincerely,



Douglas Sandbrook

Director, EMS Education / EMS Liaison